What happens to my trade-in if I cancel my order or service before billing starts?

Trade-in · https://mediacomsupport.reachmobile.com/doc/what-happens-to-my-trade-in-if-i-cancel-my-order-or-service-before-billing-starts/

If you cancel the device order linked to your trade-in or disconnect all your service lines before your first bill, your trade-in will automatically be canceled with Asurion. We'll email you to confirm the cancellation.

If you've already shipped your old device and Asurion hasn't confirmed your trade-in yet, they'll return the device to you and email you the shipping details.