How will I receive my trade-in credit?

After our trade-in partner, Asurion, receives and inspects your device, they'll confirm your final trade-in value. Your trade-in value will then be applied as equal monthly credits to your Mediacom Mobile bill. The number of billing cycles depends on your final trade-in value.

Final Trade-in Value	Credit Distribution
Up to $50.00	Equal credits over 6 billing cycles
$50.01 – $100.00	Equal credits over 12 billing cycles
$100.01 – $200.00	Equal credits over 18 billing cycles
$200.01 and above	Equal credits over 24 billing cycles

For example, if your final trade-in value is $90, you'll receive a $7.50 credit on each of your next 12 bills. Trade-in credits are applied to your Mediacom Mobile bill and are not issued as a one-time credit or refunded to your card.